Agency 82 - Commission For Deaf And Hard Of Hearing

Statutory Authority:

The Nebraska Commission for the Deaf and Hard of Hearing was created by LB 101 in 1979 by the Nebraska Unicameral. The duties and responsibilities of the Commission can be found in Sections 71-4728.01 - 71-4728.03 of the Nebraska Revised Statutes.

Vision Statement:

Being a responsive state agency, we will inform the public about hearing loss, and be recognized as a clearinghouse of information and services to improve the equality of life for deaf and hard of hearing people.

Mission Statement:

Mission: The mission of the Nebraska Commission for the Deaf and Hard of Hearing is to improve the quality of life for Deaf and Hard of Hearing people of all ages by providing assistance, advocacy and access to services and information.

Principles: To create the conditions that will allow deaf and hard of hearing people to be full contributing citizens of the State of Nebraska.

Goals:

- To expand programs and services available to Deaf and Hard of Hearing persons throughout the state.
- 2. To implement new programs through collaboration with consumer groups, the governor, legislature, organizations, institutions and agencies.
- 3. To broaden the collection and dissemination of information on hearing loss and deafness.

Financial Data:	Actual FY02	Approp FY03	Request FY04	Recom FY04	Request FY05	Recom FY05
General Fund	666,468	700,186	739,792	651,329	742,475	664,367
Cash Fund	65,795	23,700	19,700	20,299	19,700	20,708
Federal Fund	0	0	0	8	0	0
Revolving Fund	0	0	0	C	0	0
Other Fund	0	0	0	0	0	0
Total Agency	732,263	723,886	759,492	671,628	762,175	685.075

Agency 82 - Commission For Deaf And Hard Of Hearing Program 578 - Commission For Deaf / Hard Of Hearing

Program Objectives:

The Nebraska Commission for the Deaf and Hard of Hearing undertook a strategic planning process in 2001 to provide direction for the future through the use of an outside consultant, environmental assessments and focus group meetings. The strategic plan was adopted by the Board in January of 2002. The results include the following:

- 1. To expand programs and services available to deaf and hard of hearing persons throughout the state;
- 2. To implement new programs through collaboration with consumer groups, the governor, legislature, organizations, institutions and agencies; and,
- 3. To broaden the collection and dissemination of information on hearing loss and deafness.

Financial Data:

	Actual FY02	Approp FY03	Request FY04	Recom FY04	Request FY05	Recom FY05
General Fund	666,468	700,186	739,792	651,329	742,475	664,367
Cash Fund	65,795	23,700	19,700	20,299	19,700	20,708
Federal Fund	0	0	0	0	0	0
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
Total	732,263	723,886	759,492	671,628	762,175	685,075

Performance Measures:

Inputs are based on the percent of staff time spent on providing services and cost per activity based on personnel and operating costs; outputs are based on the number of requests for services or individuals served through each primary activity as listed below. Outcomes are measured based on the demand for services, accomplishment of the objectives and percent of time spent in providing the outlined activities. Quality of services is measured through consumer/participant satisfaction questionnaires/surveys. Periodic random one-on-one interviews are conducted to determine satisfaction of services provided.

Description	FY02 Actual	FY03 Current	FY04 Request	FY05 Request
# of consumers loaning equip	160	99	110	120
cost per loan	31.32	50.62	45.55	41.75
# of indivs approved for NEDP	215	331	300	310
cost per applicant	69.92	45.42	50.11	48.49
# of phone contacts	22,091	21,625	22,500	23,000
cost per contact	1.47	1.50	1.44	1.41
# of presentations	113	116	125	130
cost per presentation	117.40	114.36	106.13	102.05
# of consumers served	725	1,258	1,300	1,400
cost per consumer	18.30	10.55	10.20	9.48